



APPENDIX A

Overview & Scrutiny

Annual Report 2014/15

Foreword

Overview & Scrutiny has looked at a number of areas this year which are important to the local community; these have included specific projects on violence against women and girls and how well children with mental health needs are supported moving from child to adult services. Both these reviews have developed sound, evidence based recommendations which we hope will improve services for local people.

It is clear that regeneration and plans to build more affordable housing are as important in Haringey as they are in the rest of London. In response, Overview & Scrutiny established a dedicated Housing & Regeneration Scrutiny panel this year which has helped to bring greater prominence and focus to scrutiny in these areas and which ultimately, will hopefully improve service provision to local people.

Nationally, continuing austerity has continued to squeeze resources for local government, and as a result this Council has had to make many difficult decisions to fund £70m of savings over the next 3 years. The Committee and scrutiny panels played an active role in scrutinising the budget proposals for the next few years. It is hoped that scrutiny will play a role in overseeing implementation to ensure that any resulting services changes are administered fairly and where possible, in ways which seek to mitigate any adverse impacts on local people.

Effective scrutiny is dependent on the participation and support of the Committee and panel members, ward councillors, council officers, partner agencies and members of the public, and again I would like to thank everyone that has taken part in scrutiny over the past year and helped contribute to its success.

I hope you find the report both interesting and helpful.

**Councillor Gideon Bull,
Chair of Overview & Scrutiny Committee (2014/15)**

The Overview & Scrutiny Committee 2014/15



**Councillor
Gideon (Chair)**



**Cllr Charles
Adje**



**Cllr Barbara
Blake**



**Cllr Pippa
Connor**



**Cllr Kirsten
Hearn**

Co-opted members of the Overview and Scrutiny Committee:

Church Representative - Yvonne Denny
- Chukwuemeka Ekeowa

School Governors - Luke Collier
- Kefale Taye

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Scrutiny in Haringey

1. What is Scrutiny?

“Overview and Scrutiny is...the principal, democratic means, between elections, of ensuring that decisions made by the council and its partners are held to account. It also provides a vital means of ensuring all councillors can take part in the development of council policy” (Councillor’s Guide 2012/13: LGA)

Overview and Scrutiny (O&S) was brought into being by the Local Government Act 2000. A requirement of the act is for a local authority with executive arrangements to have one or more Overview and Scrutiny Committees.

This scrutiny committee is able to scrutinise the decisions or actions taken by the Council or partner organisations or indeed, assess any matter that affects people living in the borough.

In this context, the primary role of the Committee is to hold local decision makers to account and to help improve local services. The Committee has a number of distinct functions:

- To review and challenge decisions taken by the Council and its partners (e.g. NHS, police);
- To undertake investigations into services or policy areas which are of interest or concern to local people;
- To make evidence based recommendations to improve services provided by the Council and partner organisations.

Given these functions, Overview and Scrutiny plays an important role in local democracy through:

- Enhancing local accountability of services;

- Improving transparency of decision making;
- Enabling councillors to represent the views of local residents.

2. What is effective scrutiny?

Effective scrutiny is important to ensure that local services are held to account, are run efficiently and in the interests of local people. The Centre for Public Scrutiny suggests that there are four principles for effective scrutiny, that it:

- Provides a ‘**critical friend**’ challenge to policy and decision makers;
- Reflects the voice and **concerns of the community**;
- Is carried out by ‘**independent minded governors**’ who lead and own the scrutiny process;
- Makes an **impact** on local service delivery in order to improve outcomes.

Overview & Scrutiny in Haringey aims to work towards these principles to ensure that an effective scrutiny function is in operation for the local community.

3. The role of scrutiny in Haringey

Overview and Scrutiny in Haringey has three main aims:

Holding the Executive to account:

- Questioning the Leader and Cabinet Members in a positive and productive manner on issues within their portfolio;
- Supporting the ‘Call-in’ of a decision taken by Cabinet, Cabinet Member or an officer under delegated authority;
- Reviewing council performance and making suggestions for improvement;
- Scrutinising the activities of partner agencies.

Policy review and development:

- Reviewing policies and strategies developed by the Council or its partners;

- Commissioning in-depth projects to help improve local services or to assist policy development.

Consulting and involving local people:

- Examining and responding to referrals from Haringey Healthwatch;
- Operating Councillor Call for Action where members can refer matters that affect their local area;
- Consulting residents, community organisations and other local groups in the development of scrutiny work programmes and within individual projects;
- Facilitating attendance and participation at scrutiny meetings (all of which are open to the public).

4. The structure of scrutiny in Haringey

In Haringey there is one over-arching Overview and Scrutiny Committee, which is supported in its work by four standing scrutiny panels which scrutinise the following service areas:

- Adults and Health;
- Children and Young People;
- Environment and Community Safety;
- Housing & Regeneration.

Overview & Scrutiny Committee and Scrutiny Panels

The Overview & Scrutiny Committee is made up of five councillors who are not members of the Cabinet (the decision making body of the Council). Membership of Overview & Scrutiny Committee is proportional to the overall political makeup of the Council.

Scrutiny panels are made up of between 3 and 7 councillors who are not members of the Cabinet. Scrutiny panels are chaired by members of the Overview & Scrutiny Committee and membership is also politically proportional to the makeup of the council.

Both Overview & Scrutiny Committee and scrutiny panels oversee discrete policy areas and are responsible for scrutinising services or issues that fall within these portfolios.

A number of scrutiny functions are discharged by both the Overview & Scrutiny Committee and Scrutiny Panels which include:

- Questioning relevant Cabinet members on areas within their portfolio;
- Monitoring service performance and making suggestions for improvement;
- Assisting in the development of local policies and strategies (e.g. through local project work);
- Monitoring implementation of previous scrutiny reports;
- Budget monitoring;
- Budget scrutiny (spending and saving proposals).

As the ‘parent’ committee, the Overview & Scrutiny Committee is required to approve work programmes and to ratify reports and recommendations developed by scrutiny panels.

The Overview & Scrutiny Committee does however retain a number of distinct scrutiny functions not undertaken by panels which include:

Call-ins: where there is a challenge to decision taken by the Cabinet or individual Cabinet member or a key decision taken by an officer under delegated authority

Councillor call for action: where local councillors can refer matters of genuine and persistent concern which have not been possible to resolve through usual council processes.

A list of the scrutiny functions and service areas covered by the Overview & Scrutiny Committee and Scrutiny Panels is detailed in Appendix A.

The work of Overview & Scrutiny Committee in 2014/15

5. Overview & Scrutiny Committee

Councillors: Adje, Blake, Bull (Chair), Connor & Hearn
Co-Optees: Chukwuemeka Ekeowa, Kefale Taye, Luke Collier and Yvonne Denny

Committee Chair Introduction

The Committee covers the main corporate services of the Council and has looked at a number of these in the past year, including plans to transform customer service contacts.

The Committee has also undertaken an in depth project to assess how local long term unemployed people are supported to find work. Talking to local service providers and with local unemployed people has given members a real insight in to the challenges local unemployed people face, and I hope that when the report is concluded, it will include recommendations which will help to provide some tangible benefits to local unemployed people and those working to support them.

As well as overseeing the work of the four scrutiny panels, the Committee scrutinised the performance of the Council and led budget monitoring and budget scrutiny exercises (see section 11).

The Committee also considered a range of one-off reports on various issues affecting the borough. These included:

- Council Tax reduction scheme;
- Debt Collection policy;
- Redevelopment of St Ann's Hospital site;
- Treasury Management Strategy; and
- Libraries.

'Bedroom tax'

The Committee also received an update on a previously completed project on the 'Bedroom tax'. It was noted that of the 2,500 tenants affected, a relatively small number (168 tenants) had managed to downsize to a smaller property, and thus avoid a deduction in their benefits.

Whilst Discretionary Housing Payments (DHP) have continued to provide assistance to some tenants, the Committee noted that a reduction in future DHP grant would further restrict the ability of the Council to provide financial assistance to tenants in meeting this shortfall.

The Committee noted that the Council was continuing to focus on early intervention to ensure that more timely advice and support was available to those that were affected. In addition, Homes for Haringey was continuing to work with other Registered Providers to facilitate wider home-swapping across the social housing sector to enable more tenants to downsize.

Cabinet Q&A

The leader attended in July 2014 to outline the corporate priorities for the year ahead in the annual State of the Borough address. Members were able to discuss and question the Leader and Deputy Chief Executive on these priorities. The Leader also attended in December 2014 to respond to questions within her portfolio.

As per protocol, the Cabinet Member for Economic Development, Social Inclusion and Sustainability and the Cabinet Member for Resources and Culture both attended Committee twice in 2014/15. Cabinet members responded to questions from the Committee on a range of areas including:

- The implementation of the Customer Services Transformation Programme;
- Work being undertaken to encourage businesses to locate in Haringey;
- Barriers to employment; and
- The development of a Culture Strategy.

Call-in

There was one Call-in in 2014/15 which was the Corporate Plan (and associated Medium Term Financial Plan).

The Call-in centred on future provision of four service areas:

- Children's Centres;
- Learning Disabilities day centres; 6.
- Merging of Youth Services with youth offending services; and
- Adult Care – that as Neighbourhood Connects had not been fully evaluated, the proposed closure of day centres should not go ahead.

The Committee agreed to refer this decision to Full Council in February 2015.

Job Support Market

The Committee conducted an in depth investigation of the Job Support Market in Haringey. The aim of this work was to identify how best the Council can help long term unemployed people back in to work.

The Committee held a number of evidence gathering sessions with local stakeholders including:

- Council officers (e.g. Economic Development, Public Health, Adult Education);
- Local job support agencies (e.g. Job Centre Plus, Reed, Tottenham Hotspur Foundation); and
- Local long term unemployed people.

Although the Committee has yet to formally report, some key findings to emerge from this project include:

- The need to establish a forum for local job support providers to help coordinate training and development opportunities;
- How increasing local work experience opportunities for the long term unemployed can help to build confidence and enable them to benchmark their skills;

- How extending computer and internet access can assist long term unemployed in job search and job applications.

The Committee is expected to formally report on this project in July 2015.

6. Adults and Health Scrutiny Panel

Councillors: Adamou, Connor (Chair), G Bull, Beacham, Mann, Patterson, Stennett

Co-Optees: Helena Kania (Haringey Forum for Older People)

Panel Chair Introduction

2014/15 was a busy year for the Panel. A common theme throughout was scrutiny of the new 3-year Medium Term Financial Strategy and issues in relation to Priority 2 of the 2015-2018 Corporate Plan: "Enable all adults to live healthy, long and fulfilling lives".

This year the panel also completed a project on "Transition from Child to Adult Mental Health Services". Initial feedback has been very positive. I hope our recommendations – including one to pilot a new "Integrated Person Centred Approach" – are taken forward and help deliver Haringey's Joint Mental Health and Wellbeing Framework.

As chair, I wish to thank all the Panel members, Cabinet members, Officers, Stakeholders and, not least, the members of the Public who made positive contributions to meetings throughout the year.

Transition from Child Mental Health Services to Adult Mental Health Services

As in previous years, mental health continued to be a priority. In September, following various meetings with Cabinet Members, Senior Officers, and partners, the panel agreed an in-depth review should be carried out to look at transition from child to adult mental health services.

The objectives were:

- To gain an understanding of the CAMHS transition pathway process

from child to adult mental health services including commissioning and budgetary arrangements;

- To gain an understanding of the CAMHS transition pathway from the perspective of young people and their families;
- To compare local practice with identified areas of good practice and national guidance;
- To make evidence based recommendations to improve the pathway.

The panel heard from a range of stakeholders including Barnet, Enfield and Haringey Mental Health NHS Trust, Haringey Clinical Commissioning Group (CCG), Mind, Mental Health Support Association, Public Health, Open Door, Young Minds, First Step, Camden and Islington Mental Health Trust, Adult Services and Children's Services.

During the investigation a number of important issues emerged.

Recommendations were put forward on issues including information sharing and piloting a new model of care - Integrated Person Centred Approach - the "Heads up for Haringey" model.

These recommendations were considered by Cabinet in June 2015 and will now contribute to the vision and outcomes of Haringey's new Joint Mental Health and Wellbeing Framework. Such issues will be kept under review by the panel as part of their work in 2015/16.

Scrutiny of the redesign and re-provision of adult social services

In December, following release of the Cabinet's report on the new 3-year Medium Term Financial Plan, the panel considered a number of proposals in relation to the redesign and re-provision of adult social services.

The meeting in December enabled a number of high profile proposals to be scrutinised. However, before finalising their budget recommendations, the panel requested further information on a number of issues, including:

- The aims and objectives of the Neighbourhood Connects project
- The Haven Day Care Service
- Proposals for the Haynes and the Grange
- Proposals in relation to the Osborne Grove Nursing Home
- Care Purchasing Packages
- New Pathways for People with Learning Disabilities
- Voluntary Sector Savings

These issues were considered by the panel in January at a meeting attended by over 80 members of the public / service users.

Cross Cutting Issues

In addition, during the course of the year the panel considered a number of cross cutting briefs, including:

- Issues in relation to the Voluntary Sector
- Findings from the Care Quality Commission concerning Haringey Adult Social Care Services
- Plans to commission an integrated 111 and Out-of-Hours service
- A strategic overview of Primary Care issues in Haringey including the work of the Premises Task and Finish Group.
- The Health and Wellbeing Strategy 2015-18 (Consultation)

Cabinet Q & A

The year concluded with an opportunity to question Cllr Peter Morton, Cabinet Member for Health and Wellbeing, on his portfolio. Cllr Morton attended meetings throughout the year and the Q&A session in March was both an opportunity to reflect on the year and to prioritise areas for scrutiny involvement moving forward.

7. Children and Young People Scrutiny Panel

Councillors: Akwasi-Ayisi, Berryman, Mark Blake, Hare, Hearn (Chair), Ibrahim and Morris.

Co-optees: Ms Y. Denny (Church of England representative), Mr C. Ekeowa (Catholic Diocese representative), Mr L. Collier (Parent Governor), and Mr. K. Taye (Parent Governor).

Chairs Introduction

The Children and Young People's Scrutiny Panel covers, amongst other things, safeguarding and education improvement, which are high priorities for both residents and the Council. The Panel has aimed to focus on the key issues in these areas and the following were included within its work during the year:

Panel Project on Youth Transition

The Panel undertook a piece of in-depth work on young people at risk of becoming a NEET and interventions that could be made to address this. A number of issues were explored:

- What are the choices that a young person has?
- What influences the decisions that they make in response to them?
- What interventions can deliver the best outcomes?

The Panel will be continuing with this work as it decided that it needed more evidence before it is able to make specific recommendations.

OFSTED Single Inspection Framework Report on Services for Children in Need of Help and Protection, Children Looked After and Care Leavers and Review of the Effectiveness of the Local Safeguarding Children Board

A report was received by the Panel on the recent inspections by OFSTED. Services

had been judged as “Requires Improvement”. No widespread or serious failures were identified and services had not been found wanting in terms of protecting children. There were a number of recommendations for both the Council and the LSCB to address and 75% of these had already been addressed. Panel Members were of the view that improvement in addressing chronic neglect needed to be given particular priority by services.

Safeguarding Update

The Chair of the Haringey Local Safeguarding Children Committee (LSCB) reported on the following:

- The role of the LSCB;
- Its response to the recent inspection by OFSTED; and
- How it was addressing the issue of child sexual abuse.

Options Affecting Future Trading Activity at the Council's Outdoor Education Centre, Pendarren House in Powys, Wales

The Panel looked at options for the development of the Pendarren Outdoor Education Centre and expressed support for its development along the lines outlined in option one of the three that were presented to the Panel.

Young People in the Youth Justice System

The Panel received a report on performance levels for the Youth Offending Service, which were the best that had been recorded by the service since records began.

Support for Disabled Children and Children with Special Educational Needs/SEN Reform

The Panel noted that 56 disabled children and children with special educational needs from the borough were currently attending university. 114 young people were currently NEETS and their progress would need to be tracked carefully as there was a

risk of them being drawn into offending. Further information was requested on how the performance compared with other young people and the physical accessibility of schools.

8. Environment & Community Safety Scrutiny Panel

Councillors: Barbara Blake (Chair),
Gallagher, Gunes, Hare,
Jogee, Newton and Wright.

Co-opted Member: Mr I. Sygrave (Haringey Association of Neighbourhood Watches)

Chairs Introduction

This panel has a wide portfolio which covers environment and crime, litter collections and refuse and recycling. We want to continue to examine our communities and to help improve our environment by providing evidenced based projects which can help inform the debate about how to make this a clean and safe borough to live.

Violence Against Women and Girls

The Panel undertook a piece of in-depth work on violence against women and girls and, in particular, domestic violence and abuse and the response of health services. A number of recommendations were made and agreed by partners, including that Haringey Clinical Commissioning Group should commission the IRIS scheme for detecting and addressing domestic violence.

Street Cleansing and Waste and Recycling Performance

The Panel received regular updates on performance levels in respect of street cleansing and recycling. As part of this, clarification was requested as to whether the North London Waste Authority had

considered the potential advantages to separating items in recycling processes.

Leisure Centre Refurbishment and White Hart Lane Improvements

Consideration was given to progress with the refurbishment of the Council's Leisure Centres as well as improvements to White Hart Lane Community Sports Centre. The Panel raised the issue of the accessibility of sports facilities and it was agreed to undertake some specific work on this.

Air Quality: How the Council Addresses the Issue of Air Quality and an Update on Air Quality Actions

The Panel looked at action by the Council to improve air quality and raised a number of issues in response to this, including whether there was a need for an additional air quality monitoring station.

Haringey Safer Communities Partnership - Performance Statistics and Priorities

The Police Borough Commander reported regularly to the Panel on the latest crime statistics for the borough. The Panel noted that there had been an increase of 19% in violent crime, which equated to 36 more offences per month. However, this did not mean that there had been a large increase in violence as this had been due to a change in how crimes were recorded.

Gangs and Operation Shield

The Panel looked at work by the Haringey Community Safety Partnership to address the issue of gangs and, in particular, the Integrated Gangs Unit. Re-offending by those on the programme had been reduced by 58%, including a reduction in the seriousness of offences committed. It also heard about Operation Shield, an initiative aimed at reducing gang violence. It noted the comments of the Police Borough Commander that the issue that needed to be addressed was why young black men were committing acts of extreme violence against each other. Until this was

addressed successfully, long term progress would not be made.

Operation Equinox

A report was received on Operation Equinox, which was part of action to address violent crime. This focussed on the three wards that were in the top 30 in London for violence. The intention was to detect and prevent violent crime and provide reassurance. The Panel commented that initiatives such as this had shown that visible policing and community engagement worked but were concerned that budget cuts meant that there was now less visible policing

9. Housing & Regeneration Scrutiny Panel

Councillors: Adje (Chair), Bevan, Carroll, Diakides, Elliot, Engert, Marshall.

Panel Chair Introduction

A number of areas were scrutinised within the wide ranging remit of this panel. Important areas where the panel were able to contribute included the early assessment of the emerging Housing Strategy and planned consultation processes, as well as oversight of the Councils key corporate priority for housing; the unification of strategic housing services within Homes for Haringey.

The supply of affordable housing is an issue which resonates strongly in Haringey and in other London Boroughs. The panel have talked to a number of other boroughs and will produce a report which will hopefully assist local home building.

There were five dedicated meetings of the Housing & Regeneration Scrutiny Panel in 2014/15, one of which was devoted to scrutinising the Medium Term Financial Plan.

Cabinet Q & A

Two Cabinet members portfolios sit within the remit of this panel (Housing & Regeneration and Planning) and both attended twice in the year to respond to panel questions.

Key issues discussed with the Cabinet Member for Planning included:

- Recruitment and retention of planning service staff;
- Planning enforcement in areas of industrial living;
- Use of temporary staff and impact on service quality.

Key issues discussed with the Cabinet Member for Housing and Regeneration included;

- Estate regeneration programme;
- Future housing management options for Homes for Haringey;
- Changes to the local affordable homes target.

Corporate Programmes

There are a number of Corporate Programmes that fall within the remit of this panel; Tottenham Regeneration and Housing Unification and Improvement. The panel received a number of updates from these programmes during 2014/15 to ensure that implementation was on track and that programmes were delivering expected transformation benefits to the Council.

Haringey Housing Strategy

Council officers attended a panel meeting as part of the consultation process for the development of Haringey Housing Strategy. Members were able to contribute to the underpinning principles of the strategy as well as suggesting ways to further extend the reach of the consultation within the local community.

Temporary accommodation

The panel also discussed ongoing issues emerging for temporary accommodation

within the borough as a result of welfare reforms. To assist these discussions, the panel visited the front line customer service centre and the Housing Options team at Apex House.

Haringey Preferred Partnership Agreement

The panel scrutinised this local agreement which aims to extend and improve the strategic working relationship between the Council and six local Registered Housing Providers (RHP).

The agreement also sets out a number of expected services standards, and it was expected that scrutiny would receive a further report on local RHP performance against these standards during 2015/16.

Community Engagement with Planning

An update was received from the Planning Service on the implementation of recommendations from a previous scrutiny review undertaken by the panel.

It was noted that the Planning Service had implemented the suggested Pre Application Briefing process and that four of these meetings had been successfully held this year.

The panel noted that there were ongoing developments with new technologies which would hopefully assist the way that the way the Planning Service engages and involves local communities.

Council role in House building

The reform of the Housing Revenue Account system has given the Council greater flexibility in the way that it manages its own housing stock, in particular its ability to fund the build of new council owned homes.

The panel undertook an in-depth review to assess what additional legal and financial instruments were available which could further assist the Council in its own house

building programme. In addition, the panel sought to assess what could be learnt from other Council house building programmes in other local authorities.

As part of this review the panel:

- Heard evidence from local council officers in the Planning, Finance, Legal and Housing Regeneration teams;
- Talked to housing development managers in 7 other local authorities across London;
- Attended regional conferences and seminars on council house development.

Although the panel has yet to formally report some emerging findings from its investigations have been noted. The panel noted that local authorities are using a range of legal and financial instruments to support their own house building programmes which include:

- Financing solely through HRA;
- Special Purpose Vehicles and borrowing through the General Fund for new build rent (social, affordable or market);
- Financing through the European Social Fund;
- Financing through private finance agreements.

The panel held a number of evidence gathering sessions with other local authorities and gleaned some key learning from their own council build programmes, including:

- The need to ensure that those agencies which will ultimately manage new housing stock are involved by the Council at the early stages of planning and development;
- That the retention of council assets and the need to develop of long-term income streams should underpin council home building strategies;
- Demand for professional services to support Council build programmes is high, though the panel heard it can be a false economy to 'under recruit' given

the need for such expertise and the scale of proposed developments.

A final report is expected to be published at Overview & Scrutiny Committee in July 2015.

Other panel issues

In addition to the above issues, the panel also scrutinised a number of issues at these meetings including:

- Planning enforcement;
- The Corporate Asset Management Plan;
- Future plans for Community Buildings; and
- Council plans to develop Selective Licensing in the private rented sector.

10. North Central London Joint Health Overview & Scrutiny Committee (JHOSC)

Haringey is a part of a joint health overview and scrutiny committee covering the boroughs of Barnet, Enfield, Camden, Haringey and Islington. Each borough has two representatives on the Committee. Haringey's representatives were Cllrs Gideon Bull (Chair) and Pippa Connor. The Committee was established to scrutinise health issues common to all of the five boroughs.

Amongst the issues discussed this year at the JHOSC were the following:

Acquisition of Barnet and Chase Farm Hospitals by Royal Free

The Committee has continued to monitor in detail the acquisition of Barnet and Chase Farm hospitals by the Royal Free. In particular, it has looked at proposals for the refurbishment of the Chase Farm site as well as pressures on Accident and Emergency services at Barnet Hospital.

Specialised Cancer and Cardio-vascular Services Reconfiguration

The implementation of changes to services have been closely monitored. The Committee commented that the reconfiguration exercise had demonstrated effective engagement with the patients and public but that the changes nevertheless needed to continue to be monitored carefully to ensure their effectiveness.

London Ambulance Service (LAS)

The Committee has scrutinised services provided by the LAS, looking in detail at the pressures on services arising from the increasing number of calls it receives, including;

- The use of intelligent conveyancing;
- Staff shortages and action to address this; and
- The use of private ambulances.

Accident and Emergency (A&E) Performance

Performance of A&E services at the main local hospitals was examined in detail, particularly during the winter period. The Committee noted that demand was still growing and it was becoming more challenging to meet waiting time targets. Many patients could be better dealt with by primary care and efforts to address this were continuing.

Hospital Parking

The Committee looked at the arrangements for parking at hospitals within the local area and their respective charges. It also received a response from Healthwatch regarding how local hospitals were responding to new regulations governing parking.

North Middlesex University Hospital – Care Quality Commission Inspection

An inspection in June 2014 by the Care Quality Commission of the hospital had rated it as “requiring improvement”. The Committee considered a report from the hospital trust on action required and being taken to address the issues within the report.

NHS 111/Out of Hours Re-Commissioning

The process for the re-commissioning of the NHS 111 Services and Out of Hours Services in the area was discussed by the Committee with CCG officers. The Committee also received a deputation on the issue from members of the Defend Haringey Health Services Coalition.

Mental Health Services in Barnet, Enfield and Haringey

Committee Members from Barnet, Enfield and Haringey have met separately to look at issues relating to acute mental health services across the three boroughs and, in particular, the future development of services provided by Barnet, Enfield and Haringey Mental Health Trust. They noted that, in common with elsewhere, resources for mental health services have diminished despite increases in the number and acuity of patients. Action was being taken by commissioners to address this issue. The Committee also looked at the following

- Quality Issues;
- The Enablement Model of Care; and
- Financial matters.

Complaints Regarding Primary Care Issues

The Committee received a presentation from the Head of Complaints at NHS England regarding complaints concerning primary care services. In addition, it also received feedback from Healthwatch organisations in each of the five boroughs regarding issues in their particular area.

Whittington Health – Five Year Plan

Regular updates have been provided to the Committee on the future strategic plans of Whittington Health. In addition, consideration has also been given to the Trust’s work to develop integrated care within the local community and the development of its ambulatory care centre.

Integrated Care

The Committee received a case study from officers from Islington CCG on how integrated care and joined up working between the NHS and local authorities was being developed within Islington.

Primary Care Transformation

An update was provided to the Committee on plans by NHS England to transform primary care services and how these were progressing. As part of this, the Committee sought assurance that primary care would be designed into regeneration and major development schemes.

North Central London Maternity Network

The Committee received an update on the work of the North Central London Maternity Network in developing maternity services. They raised concerns regarding how mental health issues were dealt with during and after pregnancy and noted action that was being taken to address this.

11. Budget scrutiny

The Overview and Scrutiny Committee and panels considered relevant areas of the Draft Medium Term Financial Plan (MTFP) 2015/16 to 2017/18. Budget proposals within the MTFs were different to previous years given the scale of the required savings required (£70m) and that this was a three years budget (savings and investment proposals identified over the next three years).

All scrutiny bodies held a dedicated meeting to consider the Draft MTFP and asked questions of Cabinet Members and Senior Officers about the budget proposals. There were numerous representations made to both the Committee and scrutiny panels from local communities on the impact that proposed savings may have locally. In total, over 100 local residents, community and voluntary group representatives attended these meetings.

There were 74 savings and investment proposals for which the Committee made 30 recommendations to Cabinet. These were considered by Cabinet at its meeting on the 10th February 2015.

12. How to get involved in scrutiny?

It is important that Scrutiny is as an accessible and open process and as a consequence, all meetings of Overview and Scrutiny Committee are held in public. Meetings are also more flexible than other council committees in that everyone is welcome to attend and that you may be able to ask questions at the meeting if you have requested this from the Chair in advance.

People can get involved in Scrutiny by contributing oral or written evidence to the Overview & Scrutiny Committee or to a Scrutiny Panel by:

- Submitting questions to a Scrutiny meeting;
- Being invited to participate in a Scrutiny Review;
- Suggesting topics for which the Committee or Panel may wish to investigate;
- Becoming a co-optee on the Committee, Panel or review

You can get more information about how to get involved in scrutiny from the scrutiny pages on the Haringey website (<http://www.haringey.gov.uk/council-and-democracy/how-decisions-are-made/overview-and-scrutiny>)

Appendix A – The function and service areas covered by scrutiny bodies (2014/15)

Scrutiny body	Scrutiny function	Policy areas covered
Overview and Scrutiny Committee	<ul style="list-style-type: none"> ▪ Cabinet Q & A ▪ Scrutiny work programme ▪ Ratifying reports of Panels ▪ Budget Scrutiny ▪ Borough wide/cross cutting topics ▪ Call-in ▪ Councillor Call for Action ▪ Updates on previous reviews ▪ Updates from scrutiny panels 	<ul style="list-style-type: none"> ▪ Council budget and performance ▪ Corporate policy and strategy ▪ Corporate services (communications, IT, procurement, commissioning, HR, Governance) ▪ Tackling unemployment and worklessness ▪ Growth and inward investment ▪ External partnerships ▪ Social & financial inclusion ▪ Adult Learning and skills ▪ Carbon Reduction and Haringey 40:20 ▪ Council tax, benefits and taxation ▪ Arts and Culture / Libraries ▪ Equalities ▪ St Ann's Hospital redevelopment
Adults and Health Scrutiny Panel	<ul style="list-style-type: none"> ▪ Cabinet Q & A ▪ Performance ▪ Policy and strategy ▪ Budget scrutiny ▪ Updates on previous scrutiny reviews ▪ Substantial variations (health) 	<ul style="list-style-type: none"> ▪ Health and Wellbeing ▪ Adult social care ▪ Public health ▪ Healthcare (child and adult) ▪ Safeguarding adults ▪ Health and social care integration and commissioning ▪ Disabilities ▪ Voluntary sector engagement ▪ Working with CCG and NHS ▪ Children to adult social care transition
Children and Young People Scrutiny Panel	<ul style="list-style-type: none"> ▪ Cabinet Q & A ▪ Performance ▪ Policy and strategy ▪ Budget scrutiny ▪ Updates on previous scrutiny reviews 	<ul style="list-style-type: none"> ▪ Outstanding for all - schools and learning ▪ Safeguarding children ▪ Early years and child care ▪ Adoption and fostering ▪ Looked-after children ▪ Children with disabilities or additional needs ▪ Haringey 54,000 programme* ▪ Youth and Youth Offending Services
Housing & Regeneration Scrutiny Panel	<ul style="list-style-type: none"> ▪ Cabinet Q & A ▪ Performance ▪ Policy and strategy ▪ Budget scrutiny ▪ Updates on previous scrutiny reviews 	<ul style="list-style-type: none"> ▪ Tottenham regeneration and other borough-wide regeneration ▪ Corporate property and investment ▪ Housing investment programme ▪ Housing policy ▪ Homelessness, temporary accommodation ▪ Homes for Haringey and RHPs ▪ Planning policy ▪ Planning applications and development management ▪ Building Control ▪ Planning Enforcement ▪ Houses of Multiple Occupation
Environment & Community Safety Scrutiny Panel	<ul style="list-style-type: none"> ▪ Cabinet Q & A ▪ Performance ▪ Policy and strategy ▪ Budget scrutiny ▪ Updates on previous scrutiny reviews 	<ul style="list-style-type: none"> ▪ Streets and Highways ▪ Parking and traffic management ▪ Recycling, waste and street cleaning ▪ Licensing (except HMOs) ▪ Environmental health and enforcement ▪ Parks and open spaces ▪ Leisure and Leisure Centres ▪ Community Safety ▪ Engagement with the Police ▪ Tackling antisocial behaviour

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